



LETTER OF TRANSMITTAL

October 1, 2024

City of Signal Hill
Attn: Alyssa Christenson

Re: Youth and Senior Programs Transportation Services RFP

Alyssa Christenson:

We are pleased to offer our proposal in accordance with the City of Signal Hill RFP, released on 9/11/2024 for "Youth and Senior Programs Transportation Services.

We acknowledge receipt of the RFP and all amendments. We have reviewed all the information provided, conducted due diligence to assure that we understand the needs and service requirements, we attended the virtual zoom pre-proposal meeting on 9/17/24, and are offering a complete and responsive proposal.

This proposal will remain valid for a period of at least 180 days commencing October 1, 2024.

Following this Letter of Transmittal, we have included our complete proposal of the services in accordance with the Scope of Work and RFP requirements. We are pleased to share with you our experience and knowledge of our transportation services.

If awarded the contract, we will provide insurance documentation and the signed Transportation Services Agreement, along with any other City of Signal Hill form requirements.

Name of Firm

TLC Luxury LLC, dba TLC Luxury Transportation

Primary Contact Information

Mr. Chris Sanchez
522 E. Weber Ave., Compton, CA 90222
Office: (310) 561-8330
Email: chris@tlcluxury.com

Should TLC Luxury Transportation be selected as the transportation provider, Mr. Sanchez has full authority to negotiate the final agreement and will work closely with our Los Angeles operation to execute the required transportation services.

We are available at your convenience to review our proposal and are ready to begin work. Thank you for your consideration of TLC Luxury Transportation.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Chris Sanchez', is written over a horizontal line.

Chris Sanchez



Youth and Senior Programs Transportation Services

PROPOSAL AND RESPONSE

CITY OF SIGNAL HILL

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SECTION I

EXECUTIVE SUMMARY

TLC LUXURY OVERVIEW

TLC Luxury LLC. is a Nevada Corporation that has been operating as TLC Luxury Transportation since July 2017 in Los Angeles, California.

TLC Luxury is a growing ground charter transportation service provider in the Western U.S., with 2 locations including Los Angeles and Las Vegas, with a 3rd location opening in San Diego in 2025.

TLC Luxury is a professional transportation firm organized specifically to supply expertise to both public and private ground transportation systems.

TLC Luxury is proud to service all our valued clients in the Los Angeles area with high quality customer satisfaction and successful ground transportation services. The TLC Luxury management team brings more than 100 combined years of experience in the specialized, ground-based passenger transportation industry. Our team is able to build success through the application of new technologies and transportation best practices for existing customers as well as new clients. Our experience qualifies us to service a variety of customers, including fixed-route, employee shuttle, domestic and international tour groups, corporate travel groups, travel agencies, destination management companies, hotels/resorts, universities, schools, clubs, cities, government, private organizations, and public charter clients.

TLC Luxury has established a reputation for unrivalled quality, safety and reliability as a premier provider of chauffeured ground transportation services across two Western states.

Through our experience operating and servicing a diverse client base, our team understands that the continued success of our service requires:

- **Safety – Every TLC Luxury employee's #1 responsibility**
- **Reliability – Passengers rely on timely, efficient service**
- **Sensitivity – Awareness of the customer as well as the needs of each individual passenger**
- **Kind Employees – Natural caring attention to passengers**
- **Flexibility – Meeting the changing needs of the passengers and customer**
- **Communication – Maintaining open lines of communication between our staff, passengers, and our customers**
- **Understanding – Development of best practices to operate on-time, safe, and reliable transportation service**

When you trust TLC Luxury to provide your ground transportation, your vehicle will arrive on schedule, cleaned and detailed. It will be operated by one of our uniformed professional operators, all of whom are amicable, knowledgeable, trained in transportation safety and dedicated to customer service.

Services:

- **Luxury Motorcoach Transportation**
- **Minicoach & Van Transportation**
- **Shuttle Bus Transportation**
- **School Bus & SPAB Transportation**
- **Personnel Transportation**
- **Any Size Group Transportation**

TLC Luxury is 100% privately owned. TLC Luxury maintains the highest standards in operations and management. We have an aggressive program of recruiting and training high quality managers and operating staff, and all are committed to maintaining exemplary customer service. TLC Luxury currently employs 100+ full time and part time employees between two locations.

TLC Luxury Transportation Locations:

Los Angeles
522 E. Weber Ave
Compton, CA 90222
P: 310-561-8330

Las Vegas
4015 W. Tompkins Ave
Las Vegas, NV. 89103
P: 702-431-7654

San Diego
Coming Soon 2025

TLC Luxury is a State and Federally licensed motor carrier and operates intrastate within California and Nevada. We have operating authority in the state of California and Nevada. TLC complies with all State, Federal, DMV, and OSHA regulations pertaining to licensing and operations of passenger vehicles.

TLC Luxury Permits and Certifications:

- PUC/TCP #37728
- CA #518162
- DOT #3062298
- MC #067933
- CPCN #2201
- Tax Id #82-2073507
- Dun & Bradstreet #098979621
- SCAC #TLUC
- Cage Code #8BSR9
- DoD Bus Agreement #5 approved
- NAICS: 485510, 485999, 485210,
485410, 485991, 485320

TLC Luxury Insurance:

- General Liability: 5,000,000
- Auto Liability: 5,000,000
- Sexual Misconduct and Molestation: 1,000,000 Liability & 3,000,000 Aggregate
- Workers Compensation: 1,000,000

Please browse our website at www.tlcluxury.com to learn more about the company.

SECTION II

PERSONNEL and STAFFING

Key personnel to be assigned to the specific program and transportation services:

Chris Sanchez
CEO
TLC Luxury
522 E. Weber Ave.,
Compton, CA 90222
Phone: 310-561-8330
Cell: 310-592-5650
Email: chris@tlcluxury.com

Chris will serve as the liaison officer between City of Signal Hill and TLC Luxury. Chris will oversee all aspects of the operational functions in order to professionally respond to any and all duties associated with the operations of this contract.

As a relatively small company, TLC Luxury will provide the City of Signal Hill with easy access to and the attention of the highest levels of our company --- our decision makers are available by cell phone any time of the day.

Other Key Personnel:

The *Operations Manager* (Javier Izabal) will provide support for the operation of the contract services and assist in ensuring 100% satisfaction of the program. Javier will also be a secondary point of contact for the City of Signal Hill. Email address javier@tlcluxury.com and cell # 310-733-0997.

The *Safety Director* (Steve Sacamos) is responsible for making sure all TLC Luxury drivers adhere to all State and Federal regulations as well as company policies. The safety director will maintain all driver qualification files and maintain TLC Luxury drug and alcohol program. The safety director keeps track of driver logs, maintain driver qualification files, maintenance fleet records, hiring and screening of motor coach operators and enforce standard operating procedures.

The *Dispatcher(s)* will be dispatching all orders and ensure the success of each service. The dispatcher will be communicating with all the coach operators and the contract administrator. TLC Luxury will offer a 24/7 dispatch operation. The Dispatcher will use a cell phone communication system designed for official use only in order to communicate with the motor coach operators. Coach operators will be able to notify vehicle dispatch via cell phone the moment of scheduled departure as well as communicate any emergency they may encounter while on the road. All motor coaches are equipped with a GPS for tracking safety.

The *Maintenance Manager* (Andres Gonzalez) will be responsible for maintaining all the vehicles in working and safe order and making sure all the buses are washed and cleaned on a daily basis. TLC Luxury strongly believes in preventive maintenance so we will replace belts, hoses, brakes and other parts before they are worn out. That way a broken belt will not be the cause of an inconvenience for our customers. Our maintenance manager has long-term experience in the repair and maintenance of motor coaches. TLC Luxury has a 24-hour mechanical coverage schedule in order to deal with emergencies. All problems are addressed the same day! Safety repairs are made before the coach is allowed to operate again! We do all the required safety checks to comply with the DOT, & PUC regulations. We keep accurate records of all the maintenance done to our vehicles on file at all times.

We offer a full-service maintenance facility in the Los Angeles office with a mechanical shop of three bays, paint shop, wash and dump facilities.

The *Driver(s)* all have a minimum of 7 years of commercial driving experience, with most having an average of 15 years' experience. TLC requires all new hires to have a minimum of 3 years or more experience driving motorcoach vehicles and must be 25 years or older. Beyond meeting DOT and SPAB requirements, our drivers attend TLC Luxury safety training sessions and are monitored by GPS and Road Supervisors to assure quality and safe performance. Because we are a small company with a management team with significant amount of experience, we are able to attract and retain drivers who are the "cream of the crop". Our employee turnover rate is less than 5% Annually.

SECTION III

PLAN & SCOPE OF SERVICES, COMPANY QUALIFICATIONS, VEHICLE FLEET, ADMINISTRATION, & OPERATIONS

Why Choose TLC Luxury?

Qualifications, Experience, and Reliability

Our business background and capabilities are peerless. We operate new and late-model equipment, maintained to the highest standards, and in compliance with the enhanced requirements of the US DOT and California CHP for Student Pupil Activities Bus (SPAB) use.

24-hour Dispatch Center

We staff our operations Control Center 24 hours per day every day of the year with our own well-trained dispatchers --- we communicate, track, direct and respond around the clock.

New High-Quality Coaches – Reliability and Comfort

State-of-the-art vehicle fleet with an average age of only 8 years and first-class amenities such as flat screen video displays, “kneeling buses”, USB & Power outlets, covered parcel racks and upgraded upholstery. All of our vehicles are EPA 2010-compliant, and our fleet complies with California’s strict CARB regulations.

Safety

We have great systems, training and supervision that provide our passengers and staff with safe operations.

Drivers

Beyond meeting DOT and SPAB requirements, our drivers attend TLC Luxury safety and guest service training sessions and are monitored by GPS and Road Supervisors to assure quality and safe performance. Because we are a small company with a management team with significant amount of experience, we are able to attract and retain drivers who are the “cream of the crop”. Our employee turnover rate is less than 5% Annually.

Management

Superior staff of well-trained, professional employees with long-tenure and low turnover. TLC Luxury staff has a combined 100+ years of experience in the transportation industry servicing domestic and international tour groups, destination management companies, casinos, hotels, resorts, clubs, travel agencies, schools, universities, professional teams, government contracts, and we specialize in long term private contracts.

ADA Compliance

Vehicles proposed to be furnished under this contract can be equipped with wheelchair lifts/ADA compliant with advance request and based on availability.

Environmental Commitment

Our vehicles comply with the most modern CARB and EPA modern emissions control requirements.

GPS Tracking and Engine Telemetry

Our 24-Hour Control Center tracks our buses to assure they are on route and on time. The advanced engine telemetry provides real time warning of issues before they cause a failure. Our tracking technology provides the location, arrival predictions and arrival notifications.

Large Fleet

We are a growing privately owned motor coach company in California and Nevada, that approximately employs 100+ employees in 2 locations in Los Angeles and Las Vegas, and a new location opening in San Diego in 2025, which means we have great capability to provide additional service, back-up or rescue. Additionally, our scale and operational flexibility enables TLC Luxury to service large, multi-location transportation projects, and temporarily redeploy vehicles between locations to service spikes in demand driven by special events.

Quality Guarantee:

The TLC Luxury model is “*Operated with Pride*”. Our staff operates at a “premium” level and is committed in providing the City of Signal Hill with high standard quality of service. The CEO Chris Sanchez will serve as liaison between TLC Luxury and the City of Signal Hill. Chris will be responsible for customer support and will oversee the quality assurance and performance.

TLC Luxury has a 24/7 bus wash and its own body shop facilities at its Los Angeles location. We invest a lot of time and money insuring that our vehicles leave the yard in clean, serviceable, and damage free conditions. TLC Luxury guarantees the quality of our vehicles is above satisfactory condition.

TLC Luxury warrants that it is familiar and operates under all regulations, standards, and rules of the various government agencies as applied to maintenance of bus(es). Furthermore, we are in agreement to permit the city of Signal Hill duly authorized agent to inspect our fleet of vehicles at any reasonable time, during normal business hours and subject to coordination with TLC Luxury personnel.

Scope of Work & Plan of Services:

TLC Luxury is committed in providing the City of Signal Hill with a high standard quality of service. Our proposal provides further information on our plan of implementation to provide the successful chartered bus service for the “specific program”. We can satisfy all the required charter bus services with quality equipment.

Please send all bookings to chris@tlcluxury.com. Below is a list of our fleet we are proposing to cover all transportation requests. We will book all services and send confirmations for all bookings. Additionally, driver information will be provided for all services 24-hours in advance. Our 24/7 dispatch number is 310-561-8330.

Vehicle Fleet:

TLC Luxury Transportation Los Angeles Fleet

10/1/2024

Qty	Unit #	Make	Model	Year	Seats	Color	Type
1	1503	Mercedes	Sprinter 3500	2022	15	Black	Sprinter Van
2	3401	Temsa	TS30	2017	34	Black	Minicoach
3	3402	Temsa	TS30	2016	34	Black	Minicoach
4	4002	Temsa	TS35E	2018	40	White	Midsized
5	5601	Irizar	I6	2016	54	White	Motorcoach
6	5602	Irizar	I6	2017	56	White	Motorcoach
7	5603	Irizar	I6	2017	56	White	Motorcoach
8	5604	Irizar	I6	2017	56	White	Motorcoach
9	5606	Temsa	TS45	2017	56	White	ADA Motorcoach
10	5607	Temsa	TS45	2016	56	White	Motorcoach
11	5609	Temsa	TS45	2016	56	White	Motorcoach
12	5616	Prevost	H-345	2019	56	White	Motorcoach
13	5617	Temsa	TS45	2017	56	White	Motorcoach
14	5618	Temsa	TS45	2017	56	White	ADA Motorcoach
15	5619	Prevost	H-345	2018	56	White	Motorcoach
16	5620	Prevost	H-345	2024	56	White	Motorcoach
17	5621	Prevost	H-345	2024	56	White	Motorcoach
18	2501	International	3000	2011	25	Yellow	School Bus
19	6901	Thomas	School B	2022	69	Yellow	ADA School Bus
20	8401	Thomas	School B	2018	84	Yellow	School Bus
21	8402	Thomas	School B	2018	84	Yellow	School Bus
22	8101	Thomas	School B	2018	81	Yellow	School Bus
23	8102	Thomas	School B	2018	81	Yellow	School Bus
24	8103	Thomas	School B	2018	81	Yellow	School Bus
25	Utility Vehicle	Ford	Truck	2006	2	White	Truck
26	Chevy Silverado	Chevy	Silverado 2500 HD	2024	4	White	Truck

Motors	13
Midsized	1
Minicoach	2
Sprinter Van	1
School Buses	7
Service Truck	2
Total Vehicles	26

Additionally, we have access to 40+ vehicles from our Las Vegas fleet and can relocate for any special event with advance notice.

Equipment Types:

Vehicle models we are proposing will be Irizar, Temsa, Prevost, Thomas, and Mercedes. All of the motorcoaches and minicoaches are equipped with restrooms, operable air conditioning & heating, DVD players and above seat screens, USB outlets, foot rests, reclining seats, reading lamps, window shades, tinted windows, and an overhead space for personal items. We can also provide handicapped equipped vehicles (ADA approved), limited quantities available.

All TLC Luxury vehicles have FMVSS certification, EPA low-emissions certificates, and meet California and Federal regulations. TLC Luxury takes great pride in the condition of their buses and in the services we provide.

Highlights of Equipment:

1. All vehicles are average (8) years or younger 2016 – 2024 models.
2. All Motorcoaches are a minimum of 50 passengers seating up to 56 passengers seating.
3. All Minicoaches are a minimum of 30 passenger seating.
4. All vehicles have adequate space for carry-ons, and secure storage for equipment and personal luggage.
5. All Motorcoaches & Minicoaches are equipped with PA Systems, including DVD players and microphones, and USB outlets.
6. Fully functioning AC/Heat
7. Restrooms – cleaned, refreshed.
8. All vehicles are detailed and cleaned daily (exterior and interior).

Equipment Maintenance:

Safety has always been the highest priority at TLC Luxury! Our Maintenance Manager Andres Gonzalez and Safety Director Steve Sacamos will work hand in hand to ensure the safety of equipment and provide management of maintenance and repair services to all vehicles. TLC Luxury currently offers a maintenance facility located at each of their 2 locations. Our maintenance technicians bring a wealth of experience to our repair facilities. All of our vehicles are manufactured and maintained in accordance with all of the United States Department of Transportation (USDOT) and the Federal Motor Carrier Safety Administration (FMCSA) guidelines, rules and regulations as outlined under Part 396 Inspection, Repair, and Maintenance. Furthermore, we will keep all buses clean and sanitary in compliance with public safety and health regulations. TLC Luxury takes full responsibility for the maintenance of its equipment and fleet.

Highlights of Maintenance:

1. 24/7 maintenance shop facilities.
2. 24/7 mobile road service.
3. 24/7 in house cleaning/bus wash.
4. TLC Luxury has its own paint shop and maintains the up keep of all cosmetic repairs on vehicles.

TLC Luxury, through its system of preventative maintenance and inspections performs a 45 Day/3000-mile inspection, and an A & B Inspection at 15,000 miles on each coach. A file is kept on every motor coach with its maintenance record. All of the records are also kept in the computer as backup.

In addition to the inspections mentioned above, every coach undergoes an annual USDOT inspection. Also, the motor coach operator inspects the vehicle at the end of his/her shift and indicates any defect or mechanical issues in their post trip report. The maintenance or shift manager reviews the post trip report, has a mechanic perform the necessary repairs, signs off the form, confirming the mechanical issues have been resolved.

Drivers:

TLC Luxury motor coach operators have a professional dress code that consists of black pants, white shirt and black tie. All motor coach operators will report to the TLC Luxury yard a minimum of one hour prior to their pick-up time. Operators will record their arrival time on the daily dispatch log. All drivers are required to do a pre and post trip inspection of their vehicle. This is done before every trip. After completing his/her pre-trip inspection the driver maps out his trip and gets started early enough to be on time for his pickup. The coach operator completes their trip and returns to the yard, finalizing a post-trip inspection.

TLC Luxury ensures the following terms and conditions:

- a. Provide sufficient number of sets of qualified drivers as legally required to perform the work and duties as set forth under this RFP, all of whom shall be paid by, and shall remain the employees of TLC Luxury;
- b. Provide drivers who speak English and are proficient with directions;
- c. Driver will be efficient in operating vehicle equipment such as electronics and controls on bus: DVD, air conditioning / heating.
- d. Provide experience drivers who are familiar with the City of Signal Hill and provide training for new drivers.

Driver Training

TLC Luxury implements a quality driver training program. All drivers will maintain a class B or higher license with passenger and airbrakes (as needed) endorsements and medical certificate.

Our training program consists of a comprehensive training manual accompanied by classroom time, educational videos, and behind the wheel time including mentored "cushion rides" where the trainee rides and drives on actual routes along with a seasoned driver to become familiar with their duties. Training will be conducted by an experienced training instructor with a valid instructor training certificate consistent with programs recognized by the State of California and the United States Department of Transportation and that meet all state and federal requirements.

Training Manual

Our training manual will be issued to each driver upon commencement of their training. This manual will consist of study material and quizzes as well as end of chapter tests. Our training manual consists of the following curriculum:

Class Room Time:

Class Room time will be led by a certified instructor and will be used in conjunction with the training manual and training videos. Our classroom time consists of the following trainer instructed classes:

Classroom	Hrs
Company Orientation & Safety Policy	2
Regulations	1.5
Workplace Safety	2
Substance Abuse Program	1.5
Sensitivity	4
Transporting Passengers with Special Needs	8
Passenger Relations & Assistance	4
Map Reading	2
Defensive Driving	8
Passenger Loading and Unloading	4

Accidents	1
Emergencies	2
Driving Skills	2
Operating Procedures	6
TOTAL CLASSROOM TIME	48

Behind The Wheel Training:

Behind the wheel training will be led by our certified trainer who will take the trainees to a controlled environment to develop skills, as well as on the road in the vehicles they will be driving. This is a chance for them to develop skills in the vehicles they will be driving for their job. Our behind the wheel instruction will be structured as:

Behind The Wheel Training	Hrs
Commercial Vehicle Familiarization	1
Pre-Trip Inspection	2
Driving Skills	
Mirror Use	1
Turns	4
Backing	3
Intersections	2
Freeway Driving	2
Passenger Loading And Unloading	2
Smith System Defensive Driving	15
Special Needs Passenger Transportation	4
Service Area Familiarization	8
Map Reading Fieldwork	2
Emergency Procedure	2
TOTAL BEHIND THE WHEEL TIME	48

Cushion Rides

Cushion rides are a time where new employees will be paired with seasoned drivers that know the routes well. This is a chance for the driver to put all their classroom time and behind the wheel skills to use and apply them in the field. It also enables them to see how their duties will be performed before they are on their own. This is a great tool in becoming familiar with their routes with an experienced driver.

Additional Training

Keeping the drivers in training mode, and constantly improving their skills not only keeps them thinking of the task at hand, it also keeps them from getting too comfortable and overlooking safety. TLC Luxury will do this by quarterly reviews of the training manual and by providing additional classes. For example:

Anti-Terrorist Training

In addition to the current safety courses that the drivers will be instructed in, TLC Luxury has implemented an anti-terrorist training program. This training program is designed to follow the guidelines of the Transportation Security Administration. This class will teach drivers how to be aware of:

- Suspicious Behavior
- Suspicious Packages
- Controlling the Situation
- Evacuating a vehicle
- Proper Reporting Procedure

CPR And Red Cross Training

All SPAB certified drivers as well as supervisors will be required to complete a certified course through the Red Cross which encompasses CPR and Community First Aid and Safety.

Post-Accident Re-Training

Employees involved in a preventable accident will receive re-training shortly after the time of the accident. For a preventable accident with more than \$500.00 in damage and/or injury the employee must receive this re-training prior to being placed back into service.

Department of Motor Vehicles Pull Notice program

Our operation complies with DOT requirements including participation in the DOT Pull Notice program.

Random drug and alcohol testing program

Substance Abuse Program

Our operation complies with DOT requirements including pre-employment drug testing, random drug testing and post-accident drug and alcohol testing.

Track Record

We have been licensed as a Passenger Stage company for two years and are proud of our safety record. Our management and operating staff and systems have also qualified us to be certified as a motor carrier for the US Department of Defense and a SPAB carrier by the California Highway Patrol.

Accident plans

TLC Luxury holds passenger and employee safety as the most important aspect of our business. Our risk control and safety programs are an integral part of our operations management. We have designed each aspect of our operation to maximize safety for our passengers, employees and our fellow drivers. Safety first is constantly emphasized to drivers as well as to supervisors and maintenance staff.

Road Supervision

TLC Luxury firmly believes that employing the best supervisors directly translates into motivated and productive employees. If the employees' supervisor keeps expectations high and the supervisors themselves perform at a consistently high level, they will in turn create an image to be emulated. Supervisors will be directed to actively network with drivers on work related issues on a daily basis; this will create an open line of communication and a productive work environment. Road Supervisors will thoroughly conduct periodic road checks on each driver. These road checks will include at the bare minimum; weekly on time performance checks, weekly field bus stop checks, and yearly performance ride checks for each driver as well as an annual review of work history and personal file for each driver. If an on-route incident is reported, a Road Supervisor will immediately address the cause and effect of the incident and counsel the driver.

Emergency Handling

In the event there is an emergency situation on the road away from the facility, a Road Supervisor will respond to the scene. If and when a breakdown occurs, a supervisor will conduct or oversee the deployment of a replacement vehicle and the transfer of passengers. If an accident occurs, a Road Supervisor will be immediately dispatched to the scene to oversee and assess the conditions. They will also facilitate care of any injured passengers and the transferring of uninjured passengers. The Road Supervisor will also be onsite to assist in the documentation of the incident. If an injury was involved in the accident the Road Supervisor will assure the proper FTA mandated drug and alcohol screening procedure is followed.

Safety

The TLC Luxury Safety Manager is responsible for training and teaching safe practices to all employees. His primary responsibility is to make sure that all TLC Luxury motor coach drivers are completely trained and schooled in the safe operation of their vehicle. Keep current the Drivers Qualification File to make sure they are fully compliant with all United States Department of Transportation (USDOT) and Federal Motor Carrier Safety Administration (FMCSA) requirements, have a current Commercial Driver's License (CDL) with a P endorsement, completed background investigation, drug testing and possess a valid medical examiners certificate. Creating a culture of safe driving habits through training, re-training and continuing education of the drivers through scheduled monthly safety meetings is imperative to keeping a positive mental attitude and instilling safe driving habits.

The Safety Manager is responsible for conducting a complete and thorough investigation of all accidents, preparing all accident reports, reviewing them with the safety committee and takes the appropriate action to eliminate and/or minimize the possibility of any reoccurrence.

In addition to being responsible for the overall safety of the company and its employees, he is responsible for making sure the company facilities, owned or occupied, and their contents, storage of chemicals, liquids and cleaning supplies are in strict compliance with all OSHA requirements.

Safety Plan

TLC Luxury creates a safety plan for each individual division/contract, based upon their specific operations and needs. The TLC Luxury team will assess the division to determine its safety needs, and then implement a series of systems safety plans. TLC Luxury will develop this safety plan based upon criteria, recommendations, and formats of the Transportation Safety Institute, OSHA and APTA and consistent with FTA and other governmental requirements. In addition to this recommended safety criteria, TLC Luxury utilizes safety material available through JJ Keller. Among the plans that we will develop are:

- Bus System Safety Plan
- Facility Safety Plan
- Homeland Security
- Housekeeping
- Fire Prevention
- Emergency Action Response
- Workplace Security
- HazMat
- Exposure Control Plan (Blood borne Pathogens)

Safety Inspection

TLC Luxury Corporate Safety Managers will visit the workplace at a minimum of twice annually. Each visit will include an audit of the facility, vehicles, and a walk-through inspection. An annual documented facility inspection will be performed; any discrepancies in the FTA and OSHA guidelines will be corrected. This inspection will be a hands-on procedure where any safety hazards will be identified and corrected.

Conveyance of Safety Concerns

Conveyance of a safety concern is not taken lightly. Any employee that feels a safety concern is an immediate issue is encouraged to report the situation to their supervisor immediately. The practice of an open-door policy regarding safety concerns is a requirement.

Quarterly Safety Meetings

Safety meetings are conducted with the managers, drivers, and mechanics on a Quarterly basis. These meetings are at a minimum an hour in length and consist of various topics that pose constant safety concerns as well as new issues that have come up. Typical topics for a safety meeting are:

- Mobility Device Securement
- Handling Persons with Special Disabilities
- Defensive Driving Refresher topics
- Inclement Weather Driving Techniques
- Emergency Procedures
- Proper Safety Equipment
- Security Issues

Safety Incentive Programs

Rewarding drivers for safe driving is a key ingredient in any transportation company. TLC Luxury offers different incentive programs to keep drivers motivated to continue to make safety their first priority. When a driver is commended for being safe, it conveys the message that they are doing their job well and that they are on the right track. It also makes an example for other drivers to strive to be as safe, as well as creating goals for them to achieve. Maintaining these programs as well as creating new ones is essential in keeping safety the first priority. Some examples of the safety programs that would be in place are:

- Employee of the month program
- Safety bonuses
- Day off rewards for safe driving

SECTION IV

REFERENCES

You may easily verify our accessibility, responsiveness, experience and satisfaction with our client references:

City of Signal Hill Resort Southern California

777 City of Signal Hill Rincon Way
Valley Center, CA 92082
Anna Ramirez
760-445-8042
annramirez@City of Signal Hill.com

Weekly charter group transportation services provided.

The J. Paul Getty Museum

1200 Getty Center Dr,
Los Angeles, CA 90049
BB Camacho
310-440-7375
BCamacho@getty.edu

Weekly Student SPAB & School Bus Services Provided.

Torrance USD

2335 Plaza Del Amo
Torrance, CA 90503
Mark Plumb
310-937-6310
plumb.mark@tUSD.org

Weekly Student SPAB & School Bus Services Provided.

Redondo USD

1401 Inglewood Ave
Redondo Beach, CA 90278
Clara Kahan
310-798-8665
ckahan@rbusd.org

Weekly Student SPAB & School Bus Services Provided.

PV Peninsula

27118 Silver Spur Rd.
Rolling Hills, CA 90274
Jeanne Shiosakij
310-937-6310
shiosakij@pvpUSD.k12.ca.us

Weekly Student SPAB & School Bus Services Provided.

A variety of additional contract operations and large program references follows:

Seatplanners – GSX, Amazon, Comic-Con, & Various Convention Shuttles

TLC Luxury is the primary ground transportation provider for all their convention and trade show programs in Los Angeles and Las Vegas. We have provided up to 150+coaches per day for multiple days for Amazon and GSX programs. Scope of work consisted of convention shuttles to multiple hotels.

Joyce Aramouni
619-850-8318
Joycearamouni@seatplanners.com

Production Transport – CON-EXPO & Various Convention Shuttles

TLC Luxury was the primary transportation carrier for 100+ coaches per day for multiple days for the Con-Expo program during the month of March 2017. Scope of work consisted of convention shuttles to multiple hotels. We are also the primary transportation provider for all their convention shuttle programs in Los Angeles and Las Vegas.

Phil Weld
310-641-0900
pweld@prodtrans.com

CMAC – Various Convention Shuttles

TLC Luxury is the primary transportation carrier and provides up to 25+ coaches per day for multiple days for several program throughout the year in both locations Los Angeles and Las Vegas.

Cathy Christopher
254-488-4549
CathyC@CMAC.net

Los Angeles Sparks

TLC Luxury is the primary transportation carrier and provides ground transportation services for their community outreach program to all their home games through-out the season in Los Angeles.

Natalie White
323-431-3116
nwhite@la-sparks.com

Additional references available upon request.

SECTION V

COSTS/COST PROPOSAL

TLC LUXURY PRICING

TLC Luxury proposes the following pricing based on the general and specific provisions and requirements contained in the RFP. Pricing is based on a per vehicle per service rate and includes all fees including taxes, fuel surcharges, and driver gratuities. Parking, tolls, and airport fees are not included in the rates. Pricing is effective 10/1/2024 through 12/31/2025.

COST PROPOSAL			
Vehicle Minimums & Hourly Rates			

Vehicle Type	Minimum Hours	Hourly Rate	Passenger Capacity
NON-SPAB Motor Coach	5-Hour Minimum	\$200.00	56 Pax
SPAB Motor Coach	5-Hour Minimum	\$225.00	56 Pax
NON SPAB Mini Coach	5-Hour Minimum	\$185.00	30 Pax
SPAB Mini Coach	5-Hour Minimum	\$200.00	30 Pax
School Bus	5-Hour Minimum	\$165.00	55 Pax
School Bus (Summer Rate)	5-Hour Minimum	\$150.00	55 Pax
Sprinter Van	5-Hour Minimum	\$165.00	15 Pax

Annual Price Increase: The Unit Pricing may be adjusted by 5% on an annual basis, effective on January 1st of each year, beginning with year 2026.

SECTION VI

VEHICLE PHOTOS





Irizar i6

**Full Size Motor Coach
56 Passengers**

- 110V Outlets & USB Ports
- Bosch Entertainment System
- ADA Compliant Wheelchair Lift
- Interior & Exterior Luggage Storage
- Built-In Restroom

Call us today!
310 561 8330
reservations@tlcluxury.com

1050 E. Dominguez Street Suite P, Carson City, CA 90746 TCP 37728



Temsa TS-45

Full Size Motor Coach 56 Passengers

- 110V Outlets & USB Ports
- REI Entertainment System++
- ADA Compliant Wheelchair Lift
- Interior & Exterior Luggage Storage
- Built-In Restroom

Call us today!

310 561 8330

reservations@tlcluxury.com

1050 E. Dominguez Street Suite P, Carson City, CA 90746

TCP 37728





END OF PROPOSAL

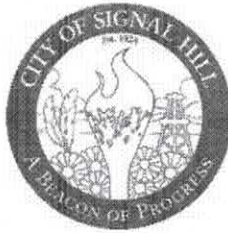
Thank you for allowing us the opportunity in participating in the City of Signal Hill RFP for Youth and Senior Programs Transportation Services. We look forward to the opportunity to continue working with the City of Signal Hill. We are available to answer any questions, go over our proposal, and provide additional RFP information at any time. Upon award of contract please notify Chris Sanchez at chris@tlcluxury.com.

Thank you.

Sincerely,
TLC Luxury

A handwritten signature in black ink, appearing to read 'Chris Sanchez', with a stylized, flowing script.

Chris Sanchez
CEO



CITY OF SIGNAL HILL

2175 Cherry Avenue ♦ Signal Hill, California 90755-3799

September 17, 2024

**NOTICE TO ALL BID PROVIDERS
YOUTH AND SENIOR TRANSPORTATION SERVICES
ADDENDUM NO. 1**

This is a modification to the bid package for the above-mentioned project and shall be considered as Addendum No. 1. All bidders are required to incorporate all necessary changes, additions, or deductions into their proposals. This Addendum includes the following:

Notice Inviting Proposals

The Notice Inviting Proposal Sheets have been removed and replaced in their entirety. The updated Notice Inviting Proposal Sheet has been attached to this addendum for your convenience.

All other aspects of the project documents not specifically mentioned in the Addendum, remain in effect and applicable. **THE BID DUE DATE REMAINS OCTOBER 1, 2024, AT 4:00 PM.**

Sincerely,

Alyssa Christenson
Management Assistant
Parks, Recreation & Library Department

The bid provider shall individually identify and acknowledge receipt of all addenda by signing and enclosing each addendum form in his/her bid submittal. Failure to do so may result in a disqualification of his/her bid.

Signature

10/01/24
Date

**CITY OF SIGNAL HILL
NOTICE INVITING PROPOSALS**

YOUTH AND SENIOR PROGRAMS TRANSPORTATION SERVICES

The City of Signal Hill ("City") will receive electronic proposals only ("Proposals") from qualified firms ("Respondents" or "Contractors") for **Youth and Senior Programs Transportation Services** no later than 4:00 p.m. on Tuesday, October 1, 2024. Proposals shall be valid for 180 calendar days after the submission deadline.

Further, requests for clarification with regard to the services or the City's Request for Proposals ("RFP") must be submitted electronically no later than Friday, September 20, 2024 by 4:00 p.m. through the City's PlanetBids system discussed in further detail below.

The Services generally consist of (1) Transportation services for senior day trips on a monthly basis. Trips would be to transport predominantly a 55+ age demographic. (2) Transportation services for youth day trips on a seasonal basis. Trips would be to transport predominantly youth between the age ranges of 4 to 16 years. Transportation of youth would take place most heavily during the summer season, although not exclusively.

Proposals must be submitted in accordance with the City's Request for Proposals ("RFP"), which is available to qualified contractors through the City's electronic bid management system, PlanetBids at <https://vendors.planetbids.com/portal/36746/bo/bo-detail/121811> by selecting "Bids and Proposals" on the home page. The Contract Documents may be downloaded at no charge. Contract Documents will not be available for sale at City Hall. Proposals must be submitted in electronic format through the City's electronic bid management system. The electronic bid management system will not accept late proposals. Electronic modifications to or withdrawal of proposals may be made by the Respondent prior to the proposal closing deadline. The price of each proposal will be available to the public at the closing deadline on the City's website in the electronic bid management system. Modifications to the RFP, including, but not limited to the scope of work, can be made only by written addendum issued by the City.

The successful Respondent will be required to enter into an Agreement which will include the requirements of this RFP as well as other requirements. By submitting a Proposal, the Respondent agrees to all of the terms of the RFP and Agreement. A contract or contracts shall be awarded, if at all, to the best qualified contractor. Determination of the best qualified contractor will be made solely by the City on criteria determined by the City. The decision of the City shall be final. In its discretion, the City may reject any proposal, abandon the purchase, or re-advertise. The City reserves the right to accept or reject any or all proposals, exceptions or changes to the Agreement or Request for Proposal and to waive any informality or irregularity in any proposal received by the City.

For further information, contact Alyssa Christenson, Management Assistant, at achristenson@cityofsignalhill.org or (562) 989-7328.

Published on PlanetBids on:
Posted in accordance with S.H.M.C. Section 1.08.010 on or before

September 11, 2024
September 17, 2024

END OF NOTICE INVITING PROPOSALS



CITY OF SIGNAL HILL

2175 Cherry Avenue ♦ Signal Hill, California 90755-3799

September 26, 2024

NOTICE TO ALL BID PROVIDERS YOUTH AND SENIOR TRANSPORTATION SERVICES ADDENDUM NO. 2

This is a modification to the bid package for the above-mentioned project and shall be considered as Addendum No. 2. All bidders are required to incorporate all necessary changes, additions, or deductions into their proposals. This Addendum includes the following:

1. RESPONSE TO QUESTIONS:

Question	Response
<p>1</p> <p>The Auto Liability Coverage requested in the RFP is supposed to be 10 million combined. 10 million is very expensive to hold for one client. Is this going to be a mandatory requirement in order to place a bid with the City? Will there be room to work with our company with such limits?</p>	<p>Bidders will not be disqualified for not meeting the minimum insurance requirements listed in the RFP when proposals are submitted. All bidders are encouraged to submit their current coverage and discuss the ability to obtain the additional coverage listed in the RFP.</p> <p>Additionally, bidders may submit requests for exceptions to the agreement in their proposals prior to the proposal deadline for the City's review and evaluation. These requests must be clearly stated in the proposals. During the evaluation process, the City reserves the right to request additional information or clarifications from the Respondent. Upon selection of a respondent, the City will endeavor to negotiate a mutually agreeable agreement with the chosen Respondent. Per the RFP Documents, the City reserves the right to contract for services in the manner that most benefits the City.</p>
<p>2</p> <p>Will subcontracting be allowed?</p>	<p>Bidders that utilize subcontractors will be considered. A contractor shall not subcontract any portion of the work required, without prior written approval of City.</p>

3	Do you require any special equipment to transport youth or students? (E.g. Safety Vest (Harness), Car Seat, Booster Seat, Buckle Guard, Partition Etc) What's the number of youth who need such equipment based on the current contract?	We currently do not have any youth that require any of the specialized equipment listed. However, this may change as we take on new participants who need varied accommodations. For youth transportation, we are requiring that vehicles are equipped with a seatbelt for each passenger.
4	Do you currently transport any students in wheelchair-accessible vehicles? If so, how many vehicles are currently being used?	We do not currently transport any youth in wheelchair-accessible vehicles. However, this may change as we take on new participants who need varied accommodations. Vendor must be able to provide accessible vehicle upon request, with minimum of 24 hour notice from the City.
5	How many routes are guaranteed under this contract for youth passengers?	Guaranteed 15 trips/year for youth programs barring any extenuating circumstances (extreme weather, COVID, etc.)
6	How many routes/vehicles are currently used to transport the youth? What's the average number of youth per vehicle?	We are currently using 2 buses to transport 65 to 105 passengers that include youth and their chaperones. The average number of youth per vehicle is 55.
7	How many Special Needs / McKinney Vento students to transport to school does the city have?	<p>We currently transport roughly 5-7 youth with special needs consisting of ADHD and Autism. All of these youth are classified as high functioning with no mobility issues. However, this may change as we take on new participants.</p> <p>We do not currently transport any McKinney Vento youth. However, this may change as we take on new participants.</p>
8	What are the current rates with your current vendor?	The current cost range is dependent on the needs of the City. The City does not have a current contract in place, but we would like to secure contract(s) with competitive rates.
9	Who is your current transportation provider or providers?	Our current transportation providers are TLC Luxury Transportation and Inland Empire Tours and Transportation.
10	Is the city open to contracting with companies that have smaller capacity vehicles Like sedans, SUVs, and Wheelchair accessible vehicles or this opportunity is for yellow buses only?	All vehicles must be able to transport 15 passengers at a minimum and have vehicles with ADA accessibility available (wheelchair accessible) upon request by the City.
11	Did the insurance requirements for this RFP change from the existing transportation insurance requirements?	Insurance requirements listed in the RFP reflect the City's desired coverage based on recommendations by California Joint Powers Insurance Authority (CJPIA).
12	Can a contract be awarded to more than one company?	Yes.
13	Exhibit D requests a 1 million Sexual Abuse Molestation insurance policy. This is something we do not currently carry. Is this liability coverage going to be mandatory?	Bidders will not be disqualified for not meeting the minimum insurance requirements listed in the RFP when proposals are submitted. All bidders are encouraged to submit their current coverage and discuss the ability to obtain the additional coverage listed in the RFP.

		<p>Additionally, bidders may submit requests for exceptions to the agreement in their proposals prior to the proposal deadline for the City's review and evaluation. These requests must be clearly stated in the proposals. During the evaluation process, the City reserves the right to request additional information or clarifications from the Respondent. Upon selection of a respondent, the City will endeavor to negotiate a mutually agreeable agreement with the chosen Respondent. Per the RFP Documents, the City reserves the right to contract for services in the manner that most benefits the City.</p>
14	<p>I am reviewing the RFP and wanted to know if the proposal will be required to be submitted solely through PlanetBids?</p>	<p>Yes.</p>

Sincerely,



Alyssa Christenson
Management Assistant
Parks, Recreation & Library Department

The bid provider shall individually identify and acknowledge receipt of all addenda by signing and enclosing each addendum form in his/her bid submittal. Failure to do so may result in a disqualification of his/her bid.



Signature

10/01/24
Date

SUMMARY SHEET

Contractor Name: TLC Luxury LLC dba TLC Luxury Transportation

Contractor Firm- Parent or Ownership: TLC LUXURY LLC

Contractor Address: 522 E. Weber Ave., Compton, CA 90222

Contractor Telephone Number: 310-561-8330

Contractor Fax Number: N/A

Number of Years in Existence: 7 Years

Management Contact (person responsible for direct contact with the City of Signal Hill and services required for this Request for Proposals):

Name: Chris Sanchez Title: CEO

Telephone Number: 310-561-8330 Fax: N/A

Email: chris@tlcluxury.com

Project Manager (person responsible for day-to-day servicing of the account):

Name: Chris Sanchez Title: CEO

Telephone Number: 310-561-8330 Fax: N/A

Email: chris@tlcluxury.com

Type of services performed by the Contractor:

TLC Luxury Transportation is the premier provider of chauffeured ground transportation services across two Western states. Our experience in the ground transportation industry qualifies us to service a variety of domestic or international tour groups, corporate travel groups, travel agencies, destination management companies, casinos, hotels/resorts, universities, schools, clubs, cities, government, and charter. We are also qualified for SPAB (School Pupil Activity Bus) transportation and we are glad to serve our students and schools at every opportunity. Our fleet includes Sprinter Vans, Minicoaches, Motorcoaches, School Buses, and SPAB.

CERTIFICATION OF PROPOSAL TO THE CITY OF SIGNAL HILL

1. The undersigned hereby submits its proposal and, by doing so, agrees to furnish services to the City in accordance with the Request for Proposal (RFP), dated September 11, 2024, and to be bound by the terms and conditions of the RFP.

2. This Contractor has carefully reviewed its proposal and understands and agrees that the City is not responsible for any errors or omissions on the part of the Respondent and that the Respondent is responsible for them.

3. It is understood and agreed that the City reserves the right to accept or reject any or all proposals and to waive any informality or irregularity in any proposal received by the City.

4. The proposal includes all of the commentary, figures and data required by the Request for Proposal, dated September 11, 2024, including any addenda issued thereafter.

5. This Contractor has carefully read and fully understands all of the terms and conditions of the RFP.

6. The proposal shall be valid for 180 days from the date submitted to the City.

Name of Contractor: TLC Luxury LLC dba TLC Luxury Transportation

By: 
(Authorized Signature)

Type Name: Chris Sanchez

Title: CEO

Date: 10/01/2024



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

11/3/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER TIB Transportation Insurance Brokers, LLC 425 W. Broadway Suite 300 Glendale CA 91204-1269	CONTACT NAME: Jessica Landeros PHONE (A/C. No. Ext): 818-246-2800 E-MAIL ADDRESS: jlanderos@tibinsurance.com FAX (A/C. No): 818-246-4690	
License#: 0K07568 TLCLUXU-01	INSURER(S) AFFORDING COVERAGE	NAIC #
INSURED TLC Luxury, LLC dba TLC Luxury Transportation 522 E. Weber Avenue Compton CA 90222	INSURER A: Carolina Casualty	10510
	INSURER B: Lloyds Underwriters	15792
	INSURER C:	
	INSURER D:	
	INSURER E:	
	INSURER F:	

COVERAGES

CERTIFICATE NUMBER: 2123413532

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			KCA26636122	11/3/2023	11/3/2024	EACH OCCURRENCE \$ 5,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 5,000,000 GENERAL AGGREGATE \$ 5,000,000 PRODUCTS - COMP/OP AGG \$ n/a \$
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS			KCA26636122	11/3/2023	11/3/2024	COMBINED SINGLE LIMIT (Ea accident) \$ 5,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y / N <input type="checkbox"/> N / A					PER STATUTE <input type="checkbox"/> OTH-ER <input type="checkbox"/> E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
B	Sexual Misconduct and Molestation			SML000000373864C	11/3/2023	11/3/2024	1,000,000 3,000,000 Less \$25,000 Liability Aggregate Retention

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Proof of insurance *****

*******CERTIFICATE HOLDER****CANCELLATION**

Proof of insurance only *****

*** ** *****

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

11/21/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

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PRODUCER TIB Transportation Insurance Brokers, LLC 425 W. Broadway Suite 300 Glendale CA 91204-1269	CONTACT NAME: PHONE (A/C. No. Ext): 818-246-2800 FAX (A/C. No): 818-246-4690 E-MAIL ADDRESS:
INSURED TLC Luxury, LLC dba TLC Luxury Transportation 522 E. Weber Avenue Compton CA 90222	INSURER(S) AFFORDING COVERAGE INSURER A: Cypress Insurance Company INSURER B: INSURER C: INSURER D: INSURER E: INSURER F:

License#: 0K07568
TLCLUXU-01NAIC #
10855**COVERAGES****CERTIFICATE NUMBER:** 1356652422**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:						EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) MED EXP (Any one person) PERSONAL & ADV INJURY GENERAL AGGREGATE PRODUCTS - COMP/OP AGG \$ \$ \$ \$ \$ \$
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> NON-OWNED AUTOS						COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident) \$ \$ \$ \$
	UMBRELLA LIAB EXCESS LIAB <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE AGGREGATE \$ \$ \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N <input checked="" type="checkbox"/> Y <input type="checkbox"/> N/A		TLWC430697	11/30/2023	11/30/2024	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER**CANCELLATION**PROOF OF INSURANCE ONLY

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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